

Quality & Environmental (IMS) Policy

Scope:

Rail Freight Wagon Hire and Wagon Management Services

Within the confines of the above scope it is the policy of the organisation:

- To satisfy customer needs and expected outcomes by providing products and associated services that consistently meet or exceed their specified and applicable requirements.
- To protect the environment and not to cause, or knowingly permit pollution.
- To continuously meet and improve the safety of the products we provide.
- To create a culture that delivers a healthy and safe working environment for all staff and visitors.
- To seek to improve the environmental and quality performance of the organisation continuously through the setting of quality and environmental improvement objectives.
- To fulfil our compliance obligations as applicable to the above scope.
- To ensure that all employees are fully aware of their responsibilities within the Integrated Management System and are appropriately trained to ensure its continued effectiveness.

To achieve these objectives the company has based its quality management system on the requirements of ISO 9001:2015 and ISO14001:2015.



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